

# NTS PROF

## NIEHOFF TELESERVICE PROFESSIONAL

Remote software maintenance  
service



NIEHOFF – worldwide  
most advanced technology for  
the wire and cable industry



machines – systems – know-how – worldwide

**NTS PROF**

## A service available to modern NIEHOFF wire production lines

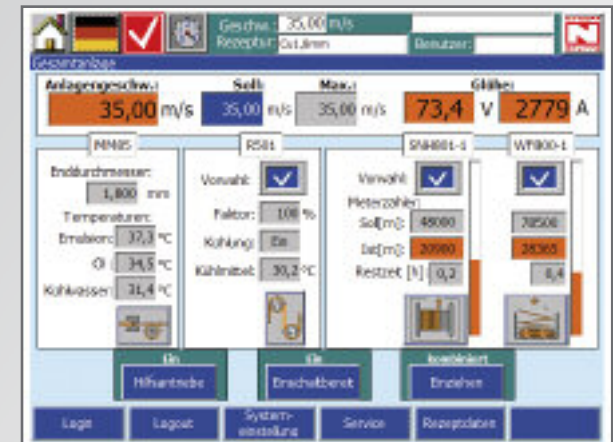
- **Remote control:**  
assistance for machine operators in the event of mistakes during operation or input errors
- **Remote diagnosis:**  
error detection in the PLC, user interface or drive controllers
- **Remote administration:**  
updating of programs and data for the PLC, user interface and drive controllers
- **Data transmission:**  
exchange of application files



**NIEHOFF** – your partner with a worldwide service and sales network.  
Our experienced customer support team is always on hand.

## Advantages

- diagnosis and rectification of faults worldwide via the telephone network
- rectification of faults via NTS PROF for avoidance of prolonged production downtime
- fewer service calls
- high availability of NIEHOFF system specialists
- software can be checked and reactivated
- data transfer for line maintenance information and NIEHOFF program archiving
- support for service personnel during troubleshooting
- hardware can be used for multiple NIEHOFF lines



(We reserve the right to modify technical specifications according to technical improvements and advances.)

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